Hi Rob,

Can you pass on the following please:

We have taken on board the objectors concerns and are willing to compromise on the hours of provision of alcohol to the suggested hours below:

Mon - Thurs 10am -11pm Fri 10am - 12am Sat 10am - 1am Sun 10am - 11pm

We are demonstrating our willingness to address the concerns of objectors, as we believe in working collaboratively with our neighbors and local community. Our goal is to establish a positive and mutually beneficial relationship with those around us.

We plan to continue operating the venue in the same manner as we have for the past seven years. To the best of my recollection, we have never received a single noise complaint during this time. Our commitment to maintaining a peaceful and enjoyable atmosphere for our patrons remains unwavering.

Under our stewardship, the venue has had no record of the associated issues that are commonly linked to other licensed premises operating within the Bailgate/Cathedral Quarter. We take great pride in the fact that our establishment has been free from any such incidents. We strive to uphold the highest standards of professionalism and responsibility, and our track record speaks for itself.

Concerns for noise pollution from the playing of recorded music we note as genuine concern from our neighbours and are approach as always has been, is to limit the volume of recorded music, so we can create a pleasant atmosphere for our customers without infringing on the rights of others. Overall, this approach demonstrates our commitment to being responsible and considerate members of the community while still providing an enjoyable experience for our patrons; to reaffirm this we have suggested the following condition on the licence:

Recorded music is permitted during the times where provision of alcoholic beverages is permitted; at a volume where it can not be heard by the nearest neighbouring premises in all four directions.

We are confident that our efforts will alleviate any concerns raised by the objectors and demonstrate our unwavering commitment to operating the venue in a responsible and sustainable manner. Our team remains dedicated to upholding the highest standards of safety for our customers and we look forward to continuing to serve our community with pride and professionalism.

Regards The Directors West End Tap Limited